



Remote Access to Your R.E.D. Database

A number of RED clients have a requirement for remote access to their data. In the past it has only been possible via modem or ISDN lines using software such as PC-Anywhere. The limited speed and high costs associated with the telephone connections meant this was not a viable option in many cases.

Recently, several of RED's clients have set up remote access using Microsoft Terminal Services. Terminal Services and Virtual Private Networking in Windows 2000 can be used to give remote users secure, fast access to corporate data and applications over the Internet. These features reduce the need for banks of phone lines and modems, while allowing users to work efficiently with large files over virtually any network connection (eg broadband). Speed of access to the data is high as it is only the screen information, not the data, that is transmitted to the remote PC, and the program actually runs in the memory of the local server.

There is a lot of technical information about Terminal Services on the Microsoft web-site; www.microsoft.com/windows2000

The following are some examples of how remote access is being used;

A branch office in the USA accesses an RED database running in London.

A manager on paternity leave accesses the database in the office from home.

A RED database will be running on an Internet server hosted on a system in a rural area, and will be accessed from the London office by that data processing staff, and by sales-people from all around the country.

New Address Reminder..

As most of you will already know, we moved into our new offices in December, however, some post (including data) is still being sent to the old address! – Please can you check that all departments have our new address on their systems;

R.E.D. Computing Limited,
179 Malden Road, New Malden, Surrey KT3 6AA

Post-code Update Files- Format Changes

If you subscribe to receive post-code changes from the Post Office on floppy disk or by download, then please be aware that the format of these files has recently changed.

Please contact us if you need to use the new format files and we can send you a program update if required.

A post-card from Thailand...

Although it seems a long time ago now, Helen went to Thailand over the New Year to help run an international camp for Scouts (boys and girls) from around the world. If anyone is interested to get a flavour of her experience, there are some photographs on the following web-site:

www.scoutbase.org.uk/inter/jambo/thailand



DIARY DATE!
R.E.D. User Group Meeting 2003

The next RED User Group meeting will be held on Thursday 16th October 2003 from 2.00-4.00pm. The meeting will be held at the offices of Incomes Data Services Ltd, in London. We look forward to seeing many of you there.

We are currently putting together the agenda so if anyone has any topics they'd like to see covered, or anyone would like to do a presentation, please let us know.

Amaze your colleagues with JB's Hot Tips - for running Windows Explorer...

Press the key with the Windows Logo - and press E.

Right click on the **Start** button, (bottom left-hand corner of the screen), and pick Explore.

Presstream and Mailsort Price Changes

As of the 8th May 2003 the Post Office introduced a new pricing structure that also covers the Presstream / Mailsort straight-line pricing calculation.

For those of you who use **Presstream 2**, if your magazine weighs 61-300g, then the settings in RED should be:

First weight step 60
Price at this step 20.1
Price factor 0.1326

If your magazine weighs over 300g, the setting should be:

First weight step 300
Price at this step 51.97
Price factor 0.1011

If you have different magazines that span the 300g limit, you should change to the appropriate settings before you print the Pricing report. These settings do not affect the Encode process, nor the allocation of addresses in Direct and Residue. The percentage discount, (ie 13% for Directs and 8% for Residue) remains the same.

For more information see: www.mailsorttechnical.com

Anagram Competition

See Wolf Mrs Rum

**The first person to call R.E.D. with the correct answer gets a big bar of chocolate
(and we mean Big!)**

**Last issues winner was:
Peter from CRU**

An outgoing individual is required to work in the Client Relations Department,
as Client Relations Executive, for the Lafferty Group.

The ideal candidate will have subscriptions and RED experience,
conference registrations knowledge would be an advantage.

Please contact Antony Hawman, Client Relations Manager on 020 7563 5755 or e-mail
antony.hawman@lafferty.com

Have you ever wished... You could use the index search on another field? Perhaps you would find it useful to have the option to add another 'search field' to the list of address search options you already have? Well there is a useful but little-known option in the software that will let you do just that. Just give us a call if you would like to know how...

The New Mailsort Database : From 28 July 2003

The new Mailsort database should now be used for all Mailsort and Presstream mailings. The new database can be downloaded from www.mailsorttechnical.com

If you need help reading the database into your RED program please contact us for instructions.

NOTE: The Post Office have changed the format of the Mailsort database for postcodes with a 2 character outgoing code, eg S6. You will require an RED program update in order for the new Mailsort database to encode these postcodes correctly. Please contact support@redcomputing.com if you think you may need this update.

Erasing Data on CD

Over the last few months we have asked many of you if require data sent on single-use CD-Rs to be returned to you once we have made our copy.

If you do not need the CD-Rs returned, they are made unreadable (scratched) before being disposed of.

R.E.D. normally keeps a CD copy of data sent to us for support purposes.

If the data is sent on re-useable media (eg Zip disk or read/write CD-RWs) then we will always return these to you.